

Get up and running fast with our on-site installation, training, and validation service. We'll install your instrument, train your team and streamline your verification testing to maximize productivity. You'll save time and money.

Service Details:

During Installation expert technicians will...

- Unpack and inspect your instrument
- Assist in selection of the ideal instrument location
- Fully install the instrument and components

During Training expert technicians will...

- Provide two hours of hands-on training leaving your team confident.
- Training topics include:
 - All components of the instrument and software – including how it can be customized to your laboratory's needs
 - Quality control procedure
 - Assay procedure
 - Troubleshooting techniques
 - Instrument maintenance
- Training includes leave behind materials such as our recommended SOP and training checklists.
- Provide validation report with testing analysis for management approval.

During Validation expert technicians will...

- Demonstrate that the GloCyte CSF Cell Counter is meeting the manufacturer's performance specification by evaluating the following through extensive sample and controls testing and data analysis:
 - Precision
 - Accuracy
 - Reportable range
 - Reference Intervals (normal ranges)
- Utilize linearity material specifically designed to verify instrument performance (GloCyte Verification and Linearity Kit).



This service includes:

- Instrument installation
- On-site training (two hours) & training documents. Additional training hours available.
- On-site instrument validation performed per manufacturer-recommended protocols (instrument consumables used in validation procedure NOT included, and must be ordered separately).

Benefits:

- Shorten your laboratory's go-live time to value for GloCyte.
- Ensure correct instrument operation with hands on training from Advanced Instruments experts.
- Prepare your laboratory for audit and inspection with robust training and validation documentation.
- Save time and energy by allowing our experts to perform a clinical validation designed per CLSI and ICSH guidelines.
- Our experts help you customize the GloCyte software to your laboratory – optimizing your workflow from day one.